

# Exam 70-346



## Managing Office 365 Identities and Requirements

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### Manage cloud identities (15–20%)

- Configure password management
  - Set expiration policy, password complexity, and password resets in Admin center
- Manage user and security groups
  - Perform a bulk import (CSV) and soft delete using the Admin center; configure multi-factor authentication
- Manage cloud identities with Windows PowerShell
  - Configure passwords to never expire; perform a bulk update of user properties; perform bulk user creation using Azure Active Directory cmdlets; perform bulk user license management; hard delete users

### Implement and Manage Identities by Using Azure AD Connect (15–20%)

- Prepare on-premises Active Directory for Azure AD Connect
  - Plan for non-routable domain names; clean up existing objects; plan for filtering Active Directory; plan support for multiple forests
- Set up Azure AD Connect tool
  - Implement soft match filtering; identify synchronized attributes, password sync, pass-through authentication, and installation requirements; implement multi-forest Azure AD Connect scenarios
- Manage Active Directory users and groups with Azure AD Connect in place
  - Create, modify, and soft delete users and groups with Azure AD Connect; perform scheduled synchronization; perform forced synchronization

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### Implement and manage federated identities for single sign-on (SSO) (15–20%)

- Plan requirements for Active Directory Federation Services (AD FS)
  - Plan namespaces, certificates, AD FS internal topologies, AD FS dependencies, WAP topologies, network requirements, and multi-factor authentication; plan access filtering using claims rules
- Install and manage AD FS servers
  - Create AD FS service account; configure farm or stand-alone settings; add additional servers; convert from standard to federated domain; manage certificate lifecycle
- Install and manage WAP servers
  - Set up perimeter network name resolution; install required Windows roles and features; set up certificates; configure WAP settings; set custom proxy forms login page; switch between federated authentication and password sync; implement password sync temporary fall back

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### Monitor and troubleshoot Office 365 availability and usage (15–20%)

- Analyze reports
  - Analyze service reports, mail protection reports, Office 365 audit log reports, portal email hygiene reports, Azure AD reports, and SharePoint usage reports
- Monitor service health
  - Set up RSS feeds; set up service health dashboard with awareness of planned maintenance, service updates, and historical data; configure Office 365 Management Pack for System Center Operations Manager, Microsoft Graph reporting APIs, and Windows PowerShell cmdlets
- Isolate service interruption
  - Create a service request; identify connectivity issues using the Microsoft Remote Connectivity Analyzer (RCA), Microsoft Lync Connectivity Analyzer Tool, or Microsoft Connectivity Analyzer tool; resolve exchange issues with the hybrid free/busy troubleshooter; diagnose and fix Microsoft Outlook issues with Microsoft Support and Recovery Assistant for Office 365